Sys ID	Title	SharePoint Category	System Description	Status	Is the system Externally Hosted (External) or On-site at Civic Centre (Internal)
639	ASH	Business System	Debt consolidation system - File transfer program	LIVE	Internal
642	CDB (Contracts Database)	Business System	Lists all the contracts in Bromley	LIVE	Internal
645	Registrars Index Search Report	Business System		LIVE	Internal
514	Xpress	Business System	Elections system used for elections and postal votes	LIVE	Internal
538	FIRM	Business System	Log of all FOI/EIR/DPA requests/ Freedom of Information Request	LIVE	Internal
551	Registrars Online (RON)	Key Business System	Birth deaths and marriages system	LIVE	External
555	Stopford ebookings	Business System	Bookings systems - Birth deaths and marriages and bulky waste	LIVE	Internal
349	Modern.Gov	Key Business System	Local authority support - provides the back office system to create Council agendas and minutes, as well as supporting the committee report writing system which enables Officers to write and review reports on the Intranet. The system also supports the agenda and minutes document viewing app (both Part 1 - Public and Part 2 - Exempt which is viewed by Councillors on their Ipads), and the committee services web pages, which run parallel to the Council website and enable members of the public to view information regarding meetings and councillors.	LIVE	Internal
366	Norwell	Key Business System	File case management system used in Legal	LIVE	Internal
	CDS Committee Document Systems	Business System	Modern.gov see below (externally hosted) document store		Internal
527	Bromley Knowledge - external website / Extranet	Key Business System	Public facing web site www.Bromley.gov.uk (site to site VPN wioth Bluesky?)	LIVE	External
655	Corporate website Eform integration	Business System		LIVE	Internal
656	Corporate website Eform address lookup	Business System		LIVE	Internal
657	Corporate website bin lookup	Business System		LIVE	Internal
658	Corporate address lookup external facing web service	Business System		LIVE	Internal
531	CRM	Business System	Main public facing database system for Customer Service centre and customer contact	LIVE	Internal
549	Qmatic	Business System	Used by Customer Service Centre for ticket and que for public	LIVE	Internal
189	BusinessObjects Business View Manager (Anite)	Business System	Manage reporting across multiple data sources and applications by simplifying data access, change management and data-level security processes	LIVE	Internal
200	Capita ONE	Key Business System	Central Pupil Database for Bromley. ONE is a database used within Education to record educational information about Bromley Children. It is used by many teams within the department and is our main source of data for statutory recording back to the DCSF.	LIVE	Internal
519	Staff Plan (Homecare Rosta)	Business System	Provide support to Bromley residents re care/support roster system for homecare	LIVE	Internal
528	Business Objects (CareFirst)	Key Business System	Reporting tool used for CareFirst	LIVE	Internal
530	Bromley Home seekers (Choice Based Lettings interfaced by ANITE)	Business System	Link or dependency between Anite housing and external web site (replaced by Orchard / Hope)	LIVE	External
643	Anite Integrations	Business System	Financial integrations on a regular basis and also financial year end	LIVE	Internal
126	PAMS 3.0	Business System	Parent Assessment Manual software	LIVE	Internal
202	Carefirst	Key Business System	Social care system used to support Adults and Children	LIVE	External
203	Childview	Key Business System	Used to support young people at risk	LIVE	Internal
31	Crystal Reports	Business System	Reporting software for Capital ONE	LIVE	Internal
311	Guardian	Business System	Used by Social Services	LIVE	Internal
505	Wisdom (CareStore)	Business System	Document management system for Carefirst	LIVE	External
556	TCES	Key Business System	System used for supplying patients at home with hospital equipment in their home	LIVE	External
568	IYSS	Business System	Integrated Youth Support System	LIVE	Internal
572	EMIS	Business System	EMIS is a web client for patient records with restricted access through LBB N3 link.	LIVE	External
592	EASI Tracker	Business System	Used by direct care team to track the movement of 3rd party contracted staff for home visits	LIVE	Internal
595	Ferret	Business System	Financial means test for disabled facilities grants		
602	Palbase	Business System	PalBase features include the tracking of clients through all their treatment including follow up, attendance and drop out, the identification and management of risk, the analysis of offending behaviour, the management of waiting times and discharge information	LIVE	Internal
604	Millcare	Business System	Software package with management and maintenance support for the processing of raw data extracted from the testing laboratory test results. The pathway of managing results is more involved than just this IT package. Also our whole programme has gone out to tender and will not be provided the PH team after October 2017	LIVE	External
607	PGP	Business System	Secure email tool to provide encrypted laboratory test results between the testing laboratory and the Sexual Health office.	LIVE	External
618	Veryan WorkPlace	Business System	Bespoke database for the management of work related learning which holds information on employers including health & safety checks carried out along with the history of work experience placements offered.	LIVE	Internal
ECHS	Respond 3.7 (CYP and ACS X2)	Business System	Complaints system	LIVE	Internal
	Capita ONE Online – Test	Business System	Test system	Retired	
	QES	Business System	Childrens database	LIVE	External
168	Anite Housing (OHMS)	Business System	Bromley housing system used to provide temporary accommodation	LIVE	Internal
169	Information@Work (Anite Images@Work is a different system owned and managed by Liberata for the Revenue and Benefits system)	Key Business System	Store of scanned images and letters etc. for housing department	LIVE	Internal
280	InfoMaker	Business System	Reporting tool used to build letters and reports in Anite housing system	LIVE	Internal
170	ArcGIS 10 Desktop	Desktop Application	Geographical tool	LIVE	Internal
11	AutoCAD	Desktop Application	Drafting software: produce 2D CAD drawings that you can edit, repurpose and share	LIVE	Internal
	AutoCAD Map 3D 2013	Desktop Application	Drafting software: produce 3D CAD drawings that you can edit, repurpose and share		Internal
13	Autodesk Vehicle Tracking 2016	Desktop Application	Vehicle tracking software - transportation analysis and design solution: predictably evaluate vehicle movements on transportation or site design projects - Installed on two 2 PCs in the Traffic Department	LIVE	Internal
636	Nortoguide	Business System	Mapping workflow tool	LIVE	Internal
646	Confirm Status Log Report	Business System	provide reporting for all Confirm	LIVE	Internal
648	FMS (Fix My Street) integration	Business System		LIVE	Internal
649	EHTS (Uniform) Integration	Business System		LIVE	Internal
652	FMS (Fix My Street) Addition Comments Email Service	Business System		LIVE	Internal
654	Green garden waste subscription Integration	Business System	Integration platform	LIVE	Internal
275	IDOX	Key Business System	Document Management system for Planning, Environemtnal Health	LIVE	Internal
416	SASPAC	Business System	SASPAC is a software package designed to store, interrogate, analyse and present UK Census datasets and other small area statistics	LIVE	Internal

ID	Name	Type	Description	Status	Location
441	SMS Swipe Card System symmetry (multiMAX 6)	Business System	Premises Security software - ID badge management etc.	LIVE	External
478	Tranman	Business System	Transport db - used at depot for logging Council vehicles	LIVE	Internal
490	Uniform	Key Business System	Property management software	LIVE	Internal
526	Bevis (Blue Badge)	Business System	Blue badge allocation and management	LIVE	External
534	licensing.gov.uk (ELMS)	Business System	Electronic licencing system (temporary events)	LIVE	External
560	Triscan Odyssey Web	Business System	Fuel Management Systems, Tanks, Fuel Pumps, Dispensers, Fuel Monitoring Systems, Gauges and Software - Direct from the UK's Number One Manufacturer	LIVE	Internal
596	ICES	Business System	Tim Ho+rsman	LIVE	External
66	IDPro 7	Business System	licence card production for public health / food protection? - prints licences cards from Uniform/IDOX	Unsure	Internal
73	K2	Business System	Property system used to manage Bromley property assets	LIVE	Internal
TBA	Trapeze Desktop	Desktop Application	an operating company of Constellation Software that is engaged in the development, installation and customization of intelligent transportation systems. Its product offerings include scheduling, route optimization, staffing asset management, and communication systems.	LIVE	Internal
700	Video Alert	Business System	External system that monitors moving traffic and identifies traffic violations / issues penalty tickets	LIVE	Internal
701	Apcoa Parking system - 3 Sixty	Business System	Penalty charge notices - issuing and processing system	LIVE	External
702	Data cache	Business System	Penalty charge notices payment system		
703	Adlante	Business System	Penalty charge notices payment system		
704	Response Master	Business System	Penalty charge notices decision making and correspondents system	LIVE	External
705	Ringo	Business System	Cashless parking system		
212	Condeco	Key Business System	Room booking system	LIVE	External
27	Confirm (Highways) to be call On Demand (will be extern	Key Business System	Asset management and customer contact system. Separate systems used for • Highways and Neighbourhood Management, ECS	LIVE	Internal
	Confirm (Property)	Key Business System	Asset management and customer contact system. Separate systems used for • Property Maintenance		Internal
539	GIS - Earthlight	Business System	Geographical tool (Internal mapping tool)	LIVE	Internal
635	GIS - Arrora & Cluster (Public facing mapping)	Business System	Public Geographical tool	LIVE	Internal
146	Academy	Key Business System	Benefits and finance system - hosted at Liberata	LIVE	External
188	AXIS (Aims)	Business System	This is Aims payment system used for managing financhial payements	LIVE	Internal
230	Discoverer 11.1	Business System	Reporting and querying tool for Oracle FIS	LIVE	Internal
644	HSBC Export	Business System	Oracle linkage	LIVE	Internal
277	Incase 5 Intelligence	Business System	Case management software for fraud investigation specifically for public sector organisations -	LIVE	Internal
384	Oracle V12	Business System	LBB main financial acounting system including purchasing, payment to suppliers, raise invs to debtors, general ledger.	LIVE	Internal
532	EBM (Employee Budget Monitoring)	Business System	LBB Employee budget monitoring system, can monitor salary spend etc	LIVE	Internal
537	FBM (Full Budget Monitoring)	Business System	FLbb finance budget monitoring i.e. Bromley budget holders can monitor and manage budgets	LIVE	Internal
542	Iproc	Key Business System	Procurement system linked to Oracle FIS	LIVE	Internal
547	Oracle	Key Business System	LBB main financial acounting system including purchasing, payment to suppliers, raise invs to debtors, general ledger.	LIVE	Internal
548	Paye.net (Chip and PIN)	Key Business System	Customer payment system	LIVE	Internal
575	Version ONE	Business System	Financial scanning system	LIVE	Internal
597	Images@Work (Liberata)	Key Business System	Viewscanned documents/evidence for benefit applications	LIVE	External
616	UMIS	Other	Domain name services and registration ??		External
72	JCAD LACHS	Business System	Authority system for insurance/claims handling etc.	LIVE	Internal
525	Adecco (Beeline)	Business System	Externaly hosted Web site used by the council to apply for temporary members of staff	LIVE	External
638	ASDMS (Agency Staff Data Management System)	Business System	Data Warehouse	LIVE	Internal
270	IBM Cognos Impromptu 7.5	Business System	Cognos Impromptu is an intuitive, user-friendly system that enables non-technical personnel to quickly and easily design and distribute business intelligence reports.	LIVE	Internal
521	Resourcelink	Business System	HR payroll databases	LIVE	External
541	HR Self-Service (My View)	Key Business System	HR system for managers and employees etc.	LIVE	External
557	Learning Nexus - Bromley Learning Hub	Business System	Bromley training and learning online system	LIVE	External
561	Web Recruitment	Business System	Local authorities recruitment interface	LIVE	External
570	Altair (Heywood)	Business System	Pensions system	LIVE	External
635	CoreStream	Business System	Hosted system used to hold LBBs Information Asset Register (recording data assets)	LIVE	External
274	IDEA 8.4	Business System	Data analysis software allows to compile information for numerous sources in different formats	Unsure	Internal
45	Egress Switch	Enterprise System	Encryption Software for email	LIVE	Internal
518	Zantaz EAS Autonomy	Enterprise System	Support the archiving of data and emails	LIVE	Internal
520	Quest	Enterprise System	Password management system (Please refer to BT for more information	LIVE	Internal
89	Microsoft Access	Desktop Application	Core Office Product - Database creation tool (purchased via individual departments / how many and where they are aligned)	LIVE	Internal
323	Microsoft Access Runtime	Desktop Application	A developer who owns Visual Studio Tools for Office can bundle his application (MDB files and any other support files) with Access 2003 Runtime and distribute it to as many users as necessary. The physical runtime files are included with Microsoft Office 2003 Professional Edition or Microsoft Office Access 2003.	LIVE	Internal
84	Microsoft Internet Explorer	Desktop Application	Web browser	LIVE	Internal
553	Intranet (SharePoint One Bromley)	Enterprise System	Bromley councils intranet/team sites - Microsoft SharePoint Technology	LIVE	Internal
324	Microsoft Office 2010 - Profession and Professional Plus	Desktop Application	Microsoft Office is the core productivity suite used within LB Bromley for Microsoft Windows.	LIVE	Internal
92	Microsoft OneNote	Desktop Application	Core Office Product	LIVE	Internal
94	Microsoft PowerPoint	Desktop Application	Core Office Product	LIVE	Internal
	Microsoft Project	Desktop Application	Core Office Product		Internal
98	Microsoft Publisher	Desktop Application	Core Office Product	LIVE	Internal
	Microsoft SharePoint Designer	Desktop Application	Core Office Product		Internal
	Microsoft Visio	Desktop Application	Core Office Product		Internal
554	SharePoint extranet	Enterprise System	Bromley councils extranet sharepoint (2007)	LIVE	Internal
580	IDEA 2004	Business System	Data analysis software allows to compile information for numerous sources in different formats	Unsure	Internal
588	CDR (Central Data Repository)(Data Warehouse)	Business System	Central Database Repository used to store data from desperate systems in a centralised location. At present, finance and personnel data are stored in the CDR.	LIVE	Internal
629	GCSX	Enterprise System	Outlook webmail used for web connection to Outlook - LBB Staff are granted permission to use it	LIVE	Internal
85	Microsoft Lync 2010	Enterprise System	Microsoft Lync 2010 is an instant messaging and telephony client, Bromley use this as the main telephony tool	LIVE	Internal

	Citrix	Enterprise System	Software designed to facilitate secure access to applications and content.	LIVE	Internal
	Email / Exchange /Outlook	Enterprise System	Staff email	LIVE	Internal
	Espera	Enterprise System	Telephony software used with LBB lync to create call groups	LIVE	Internal
	Infoaware	Business System	Training website for ISD and GDPR		External
	One Identity	Enterprise System	Password Manager provides a simple, secure, self-service solution that enables end users to reset forgotten passwords, and unlock their accounts. Now your organization can implement stronger password policies while reducing help desk workload. With Password Manager, there's no need to sacrifice security to reduce costs.	LIVE	Internal
	Safenet	Enterprise System	SafeNet Authentication Service (SAS) delivers fully-automated, highly secure authentication-as-a service with flexible token options	LIVE	
215	Confirm (Information Systems ISD)	Key Business System	System used for IT procurement and payment	LIVE	Internal
562	LBB Early Directories Manager (Bromley Families.org/infobromley.org)	Business System	Information on local services i.e. Childcare for the public	LIVE	Internal
640	Workforce eForms	Business System		LIVE	Internal
641	Workforce datamart	Business System		LIVE	Internal
647	iManager Integration (Systems Integration Solution)	Business System	Integration middlewear (CRM and Confirm)	LIVE	Internal
651	CRM Integration	Business System		LIVE	Internal
567	Workforce Administration DB	Business System	Used for workforce reconsolidation and reporting	LIVE	Internal
	E-forms - Workforce create/amend/delete LBB users	Business System	Forms used to create/amend and delete LBB user accounts. Also used to provide access to systems and shares etc - access for LBB system Administrators only. The forms are presented in onebromley.	LIVE	Internal
117	OpenGalaxy Fallback 2	Business System	Library system - also backup app - loaded onto the c: drive and used if the network goes down. The books loaned or handed back is recorded in this software on the c: drive. The system then updates to Open Galaxy via LPSN connection	LIVE	External
578	Mcfee	Desktop Application	Security software - Anit Virus discontinued (Sophos replaced this)	LIVE	Internal

Sys ID	Title	SharePoint Category	System Description	System Ownership (Budget holder)	Primary Departmental Contact	Contact2	3rd Line	4th Line	Who contacts 3rd Party	2nd Line Tel Contact	2nd Line Email Address	Type
584	Bibliotheca (Intelligent) RFID Self-service system	Other	Libraries self service system , the server is located at Central Library, 6th floor.	RETIRED	RETIRED	Tim Woolgar				Tim Woolgar		
627	Envisionware (Library PNPC Booking Software)	Business System	Public pc booking system used by public in 9 libraries	RETIRED	RETIRED?	Tim Woolgar				Tim Woolgar	0208 313 3970	
621	Vubis Smart LIVE	Business System	The core product V-smart is an integrated web-based library system with modules for ordering, cataloguing, searching and lending. V-link is a generator of context-sensitive links. V-insight is a browser-based portal for statistical analysis and	RETIRED		Tim Woolgar				Tim Woolgar		Tim.Woolg

Sys ID	Title	SharePoint Category	System Description	System Ownership (Budget holder)	Primary Departmental Contact	Contact2	3rd Line	4th Line	Who contacts 3rd Party	2nd Line Tel Contact	2nd Line Email Address	Type
584	Bibliotheca (Intelligent) RFID Self-service system	Other	Libraries self service system , the server is located at Central Library, 6th floor.	RETIRED	RETIRED	Tim Woolgar				Tim Woolgar		
627	Envisionware (Library PNPC Booking Software)	Business System	Public pc booking system used by public in 9 libraries	RETIRED	RETIRED?	Tim Woolgar				Tim Woolgar	0208 313 3970	
621	Vubis Smart LIVE	Business System	The core product V-smart is an integrated web-based library system with modules for ordering, cataloguing, searching and lending. V-link is a generator of context-sensitive links. V-insight is a browser-based portal for statistical analysis and	RETIRED		Tim Woolgar				Tim Woolgar		

Internaly developed System/Off-the-Shelf	Status	Departments and Sections that use the system	Is there a separate test system?	Is the system Externally Hosted (External) or On-site at Civic Centre (Internal)	Is the system a web application or have web components?	Does the web application use Java?	Is the system accessible by the public?	Details for public facing interfaces	Number of Users	Licences Required?	Licence Details	Is there an SLA with the Business System Supplier	Name of the Business System Supplier
Business System	Off-the-Shelf	LIVE	15 branch libraries and back office		Internal	Yes	Na	Yes		over 50,000 public users	Yes		Yes, licence is
Business System	Off-the-Shelf	LIVE	9 branch libraries.	No	Internal	No		Yes		over 50,000 public users	Yes		Yes
Business System	Off-the-Shelf	LIVE			Interanl								

Systems Supplier has access to system	Business System Supplier Address	Business System Supplier Helpdesk Telephone Number	Business System Supplier email	Does the system hold sensitive data?	Please give details of any Interfaces or feeds to other systems	What is the Impact if access to the system is lost?	
http://www.bibliotheca	Not at the moment. The	Landmark House Station	+44 (0)161 498 1150	support-uk@bibliotheca	Yes - Kiosk units don't. U	RFID tags, RFID reader, barcode reader	
http://www.infor.com/s	Yes	Infor, Unit 9, 400 Wood	Tel. (0)115 900 8007	graham.troth@infor.co	No		9 libraries will not able to provide public computer service.

Date Audited	Audit notes	Notes	Sys ID	Title	SharePoint Category	System Description	Critical Application	Single User	Multiple Users	All Users	3rd Support Service Hours	1st Line	2nd Line	Primary Contact	Primary Contact2	3rd Line	4th Line	Who contacts 3rd Party	3rd Party Support service Hours	Wiki Article	2nd Line Tel Contact	2nd Line Email Address	Type
20.06.18	Only one kiosk under Council control. At Penge Library. All other equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017		584	Bibliotheca (Intelligent) RFID Self-service system	Other	Libraries self service system , the server is located at Central Library, 6th floor, supported by BT.						S1	Tim Woolg	Tim Woolgar					Tim Woolgar					Business S
20.06.18	Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017		585	CALM Local Studies & Archive Management System	Business System	CALM system provide Archive record creation, staff interface, and public access interface, and public web access website.						S1	LBB Librari	Tim Woolgar					Tim Woolgar					Business S
20.06.18	Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017		627	Envisionware (Library PNPC Booking Software)	Business System	Public pc booking system used by public in 9 libraries	Yes	P1	P1	P1		S1	LBB Librari	Tim Woolgar					Tim Woolgar					Business S
20.06.18	Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017		117	OpenGalaxy Fallback 2	Business System	Library system - also backup app - loaded onto the c: drive and used if the network goes down. The books loaned or handed back is recorded in this	Yes	P1	P1	P1		S1	Deskside S	Tim Woolgar					Tim Woolgar					Business S
20.06.18	Not Libraries	Tim do you know this one ?		SuperHeat	Desktop Application							S1	Deskside S	Tim Woolgar					Tim Woolgar					Desktop So
20.06.18	Remove. Redundant system not used for several years	Need to check I have this as retired	621	Vubis Smart LIVE	Business System	The core product V-smart is an integrated web-based library system with modules for ordering,						S1	Tim Woolg	Tim Woolgar					Tim Woolgar				Tim.Woolg	Business S

Internally developed System/ Off-the-Shelf	Status	Notes on LIVE/Retired status	Notes2	Initial	Departments and Sections that use the system	Activities carried out through the year which are	If yes to previous; please provide details of what the	Do external organisations commissioned	Please name external organisations, commissioned	Current Version of system	Is there a separate test system?	Is the system Externally Hosted?	Is the system a web application on or have web	Does the web application use Java?	Web Application on URL	Web Application on Test URL	Is the system accessible by the public?	Details for public facing interfaces	Number of Users	Licences Required?	Licence Details	Is there an SLA with the Business System Supplier	Name of the Business System Supplier	Business System Supplier	Systems Supplier has access to system	Business System Supplier Web Site	Business System Supplier Address	Business System Supplier Helpdesk Telephone	Business System Supplier email	Does the system hold sensitive data?	Please give details of any Interfaces or feeds	Location of documentation for the system	Do Services using the system have core business hours on	Week days Dept. core business start time	Week days Dept. core business finish time	Are there Out of hours staff who use the system after 6:30	What is the Impact if access to the system is lost?
Off-the-Sh	LIVE			B	15 branch libraries and back office based at Central library. Local Studies, Archieve and Museum teams. Library service team also access the system.	No	Not applie	Yes	Bibliotheca & 3M Ltd provided the system (hardware and	Current software name is Liber8, version is 6.3.2.11		Internal	Yes	Na			Yes	There is a public interface to search and view records/maps/photos.	over 50,00	Yes		Yes, licenc	Bibliothec	http://ww		Not at the moment. There is no central server to support	Landmark House Station Road	Hulme	SK8 7BS Maureen Westmoreland	Sales Administrator, Infor,	+44 (0)16	support-uk	Yes	Yes - Kiosk units don't. Library Management System	RFID tags, RFID reader, barcode reader	Bexley network driver: n:/cultural service/library service/s	yes, libraries are opn on Saturdays.	9:30	17:00	No	Local Studies, Archieve and Museum teams can not carry out their work. Public can not search and view
Off-the-Sh	LIVE			C		No						External	No	No			Yes		7	Yes		Yes	Axiell (CAL	http://alm	Yes		Unit 9, 400 Woodlands Court, Ash Ridge	03333704	servicedes	Yes		http://onebromley/BA/Pub_Res/Pub_ICT/Pub_ITS/Pub_C	yes	9:30	17:00	n/a	
Off-the-Sh	LIVE			E	9 branch libraries.	No		Yes	INFOR Ltd.	Envionware W7	No	Internal	No				Yes		over 50,00	Yes		Yes	INFOR Ltd	http://ww	Yes		Nottingham One, 120 Canal Street, Nottingh	Tel. (0)115	graham.tr	No	Interfaces with failback on client machine if	Bexley network: n:/cultural service/library service/s	yes	9:30	17:00	no	9 libraries will not able to provide public computer service.
Off-the-Sh	LIVE				Library service					2		External	Yes				No		100	Yes		Yes	Axiell Ltd	www.axiell.co.uk	Yes		Nottingham One, 120 Canal Street, Nottingh	+44 (0)115	servicedes	Yes			yes	9:30	17:00	no	No backup for if Network goes down
oftware				S	Traffic Department	No		No		2016	No	Internal	No	No			Yes					Yes										AutoCAD					
Off-the-Sh	LIVE			V								Interanl																									